

## Quality Policy

Harrison Products Co Limited (the 'Organisation') is committed to providing an outstanding level of service to its customers which meet their requirements and expectations. We operate a Quality and Environmental Management System that has BS EN ISO9001:2015 (QMS) Certification to ensure that we deliver on this objective.

The management are committed to:

1. Maintaining and implementing a robust, lean, agile and effective Quality Management System consisting of policies, procedures and processes
2. Establishing a culture where everyone takes responsibility for quality, empowering our people to become experts in their roles, and embedding lessons learnt and best practice to drive continual improvement across the business.

The management have a continuous commitment to:

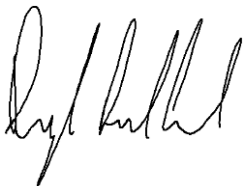
1. Achieving customer satisfaction, through clear definition of needs and fulfilment of expectations
2. Adhering to relevant statutory and regulatory requirements throughout the organisation
3. Setting quality objectives at relevant functions, levels and processes throughout the organisation
4. Ensuring the availability of resources.

The structure of the Quality Management System is defined in our Quality & Environmental Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality & Environmental Manual. The Organisation complies with all relevant statutory and regulatory requirements; constantly monitoring its quality performance, implementing improvements where appropriate.

Copies of the Quality Policy are made available to staff members and to all relevant interested parties, on request. Copies of the minutes of management reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

This Quality Policy is reviewed on an annual basis to ensure its continuing suitability.



Daryl Bedford, Director

Date of Issue: 23/01/24

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